

# Property Management/ Real Estate STAFF OUTSOURCING

Exceptional Offshore Staffing Solutions PARTNERING WITH LEADERS TO SCALE PROFITABLE & EFFICIENT ORGANISATIONS

Operate and grow your Property Management / Real Estate business more efficiently! 'Back office' or admin functions can be overwhelming in many Property Management businesses and with the current Nationwide labour shortage, it can be really hard to find good staff to help fulfil these functions.

PeoplePartners can help lift this burden by recruiting quality, professional people in the Philippines and it will cost you a lot less than you think!

We source specialised, talented and dedicated people for your business and then help cultivate them into a high performing team. Now, you have a high performing team focused and aligned to work alongside you to grow your business!



## **Roles You Could Consider Outsourcing**



### **Customer Service**

Your staff can answer inbound calls, emails and web + social enquiries. They can also handle lease renewals, entry notices, condition reports and update your contact list.



### **Marketing Assistant**

Your staff can execute your outbound or inbound marketing strategy to attract investment property owners to your business.



### Listing & Inspection Coordinator

Your staff can quickly coordinate the advertising of new properties or properties soon vacating, field + screen rental applications and coordinate inspections for pre-screened tenant applicants.



### **Quality Assurance Officer**

Position yourself above reproach in regulator Audits by having a staff review all your completed student enrolment and assessment records for compliance.



#### Finance

Your staff can reconcile your Trust account, chase missed / overdue rental payments, process accounts payable, process payroll, etc.



## Landlord Liaison

Leverage your staff to 'over-service' your landlords vs your competitors, so you're less likely to have landlord attrition and more likely to receive referrals to new landlords. Follow-up market reviews and conducting regular rent reviews.

www.peoplepartnersbpo.com

## High Performing & Secure Remote @Home People

PeoplePartners specialise in creating high performing teams, who all work remotely. Offering the benefit of Remote @Home work will help you attract top talent and save you money via not paying for a fancy office. We have the expertise, systems and processes to support this, including:



### People Management & Support

- Dedicated Industry Recruiters to find your next rockstar!
- 24 hour Boardroom & meeting room access for team meetings & training
- Dedicated Success Partners to support YOU in ensuring your global remote workforce execution is a success
- Full-time HR Staff to support your People
- Dedicated Operations Coordinator support your People & monitor their productivity

#### Compliance & Administrative Support

- Legal employment in the Philippines: compliance, tax & statutory obligations all met
- Dedicated Finance & Payroll staff
- Strong staff benefits package including health insurance (HMO) -> very attractive for staff

### IT Infrastructure & Security

PeoplePartners Remote @Home IT:

- Enterprise-grade IT security protocols
- Single sign-on + password management
- VPN for security & bandwidth
- Computer screen, application & idle tracking to measure productivity
- Data security & loss prevention protocols
- Internet redundancy

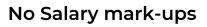
## Simple Remote @Home Pricing

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PeoplePartners offer an incredibly simple & transparent pricing model. We want our clients enjoying savings of up to 70% on their labour costs and don't want any part of our billing process to undermine the trust we build with our valuable clients.



No Hidden Costs



People Cost	Gross Monthly Salary Guide / Estimation*
Graduate	AU\$ 1,185
0 - 2 Years	per month
Experienced	AU\$ 1,528
2 - 5 Years	per month
Senior	AU\$ 2,353
5+ Years	per month

Remote @Home Service Fee From AU\$ 705 per month

\*Pricing is current as of July 2024

\*Actual billing in USD, AUD provided as a guide or billing can be conducted in AUD for a 3% FOREX fee.

## What if I Want or Need my People in an Office?

Answer: No Problem!

Our well-equipped office in Eastwood, Quezon City's tech hub, stands ready to accommodate your new team or re-home your existing staff. Plus, for sporadic meeting or boardroom needs, team members from our Remote @Home service can conveniently reserve and use these facilities.





How can we support your Property Management/ Real Estate Business?

Contact us today for a no-obligation chat about how PeoplePartners could help you!



### **PeoplePartners**

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